

Project Closeout Report

Submitted to Project Oversight on 01/04/2024

GENERAL INFORMATION

Project Name: National Correct Coding Initiative Replacement System

Agency Name: Health and Human Services

Project Sponsor: LeeAnn Thiel

Project Manager: Linda Praus

PROJECT DESCRIPTION

The Medical Services Division is purchasing and implementing new software to replace its existing National Correct Coding Initiative (NCCI) software

SCHEDULE AND COST METRICS

Cost

Original Budget	839,841
Added Amendment A (moving Phase I to March 31, 2023)	95,000
Added Amendment B (additional VPN)	<u>25,000</u>
New Baseline Cost	959,841

Actual Cost	853,380
Outstanding Invoices	<u>77,970</u>
Ending Cost	931,350

Under Budget 28,491

Schedule

Original Baseline Finish date for Phase I 12/31/22

- Amendment A was approved to move Phase I date to March 31, 2023
- Planned Phase II with an ending date of 10/24/23

Ending Schedule Variance is .05 with a 22-day variance

OBJECTIVES

Business Objective	Measurement Description	Met/ Not Met	Measurement Outcome
Retire unsupported legacy NCCI software.	By January 2023, the NCCI system replacement solution will go-live for ND Medicaid	Met	NCCI system replacement solution was implemented on March 17, 2023
Increase applicable North Dakota Medicaid claims through the NCCI software	100% of applicable ND Medicaid claims will go through the NCCI software	Met	Currently processing all Medicaid claims through NCCI

KEY LESSONS LEARNED AND SUCCESS STORIES

A lessons learned effort is performed after the project is completed. This process uses surveys and meetings to determine what happened in the project and identifies actions for improvement going forward. Typical findings include, "What did we do well?" and "What didn't go well and how can we fix it the next time?"

Key Lessons Learned and Success Stories

Vendor was in the process of breaking away from Change Health Care and becoming Lyric. There were unforeseen issues that became part of the project that were not address in the beginning. Example was the movement from Change Health Care AWS platform to a new Lyric AWS Platform.